



ROCKJUMPER

Worldwide Birding Adventures

BOOKING FORM

A completed Booking Form and Deposit is an essential requirement for registration on every RBL tour. Without a completed Booking Form and Deposit, your place on a tour cannot be confirmed. Once completed, please email this form back to us. We need one form per couple if traveling together, or one per person if you are a single traveller.

TOUR BOOKING DETAILS

Tour		Dates	
Extension		Dates	

PERSONAL DETAILS

Title	Surname	Forename(s)	Preferred Calling Name (If different to name stated on Passport)	Date of Birth (DD/MM/YYYY)

Address: (Please provide an address to which all correspondence can be sent)

Work		Home	
Fax		Mobile	
E-mail address			

PASSPORT DETAILS

(Please provide details exactly as in the passport)

Surname	Forename(s)	Passport Number	Place of Issue	Date of Issue	Expiry Date	Nationality

Please attach scanned copies of your Passport Details page to this Booking Form.

ADDITIONAL REQUIREMENTS

1.a. If you are <i>not</i> traveling with a partner, would you be willing to share with someone in a twin room?	Yes	No
1.b. If you <i>are</i> traveling with a partner, would you prefer a double bed or two single beds?	Single	Double
1.c. If you <i>are</i> traveling with a partner, would you prefer to share a single checklist, or would you like a separate checklist each?	Separate	Shared
If you are travelling to Uganda / Rwanda Do you require a Gorilla Permit?	Yes	No
2. Special dietary requirements?		
3. Medical conditions (allergies, mobility etc.)		
4. Other considerations (please provide details)?		
5. Would you be willing to share your email address with other participants before or after the trip?	Yes	No
6. Please select a complimentary cap or beanie.	Cap	Beanie
If you are travelling to one of the following destinations, you can select to have leech socks as your complimentary gift instead. <i>Borneo, Cambodia, Indonesia, Madagascar, Malaysia, Myanmar, Philippines, Sri Lanka, South India, Taiwan, Thailand & Vietnam.</i>	Leech Socks	
7. Would you like to sign up for Emergency Medical Evacuation via Global Rescue? www.globalrescue.com/rockjumper	Yes	No

CONTACT IN CASE OF EMERGENCY (SOMEONE NOT ON THE TOUR)

Name			
Relation			
Address			
Work		Home	
Fax		Mobile	
Email			

MAKING CONTACT

How did you first learn of Rockjumper and/or this tour?
1. Our website (If so, please state how you were referred to our website?)
2. Web advert (If so, please state which website?)

3. Google search
4. Friend
5. Print advert (If so, please state which publication?)
6. Facebook, twitter or blog? (Please state which?)
7. Bird fair / Festival (Please state which?)
8. Other (Please state how?)

PRE-TOUR QUESTIONNAIRE

1. Would you be interested in any pre or post tour activities?	Yes	No		
1.a. If Yes, please provide us with further details:				
2. Do you have a list of birds and/or mammals that you would like to target on the tour? If Yes, do please forward us a copy.	Yes	No		
3. How would you rate your physical fitness? Do you envisage any difficulties while participating in any of the activities mentioned in the itinerary?				
4. How would you rate your birding interest?	Hardcore	Keen	Average	General
5. Your photography interest?	Hardcore	Keen	Happy Snapper	None
6. Do you have any other specific interests?	Mammals	Flora	Culture	History
	Geology	Insects	Reptiles	Amphibs
7. Do you have any other expectations/desires/goals that we should be aware of to help us make this the ultimate birding and wildlife adventure for you?				

I hereby apply to Rockjumper Birding Limited for a reservation on the abovementioned tour. I confirm that I agree to all the terms and conditions of the tour(s) as detailed in the form above. I have secured the necessary permission to sign on behalf of all people listed on this form.

Signature

Date

Name of Person signing (in full)

Banking Address: Rockjumper Birding Ltd., c/o Summit Trust (Mauritius) Limited, Labourdonnais Village, Mapou, Mauritius

Toll free USA & Canada : 1-888-990-5552 * **Fax:** +27 88 033 394 0225

Email : info@rockjumperbirding.com * **Alternative email :** rockjumperbirding@yahoo.com * **Website :** www.rockjumperbirding.com



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BOOKING CONDITIONS

IMPORTANT :

This document contains a number of key points which you should be aware of when signing up for a tour with Rockjumper Birding Limited (hereafter referred to as 'RBL'.) While all of the points below contain important information, some of the more critical sections to take into account and read through include the following:

- Reservations (point "1" below);
- Purchasing of International Air Tickets (point "3" below);
- Cancellation and Refund Policies (point "4" below); and
- Travel Insurance (point "4" below).

The terms and conditions set out below form the basis of the contract between RBL and the participant and those on whose behalf the participant has signed for on the booking form. Electronically submitted booking forms are deemed to have been signed by the persons submitting the booking form. **Please read our booking conditions before completing the booking form below.**

1. RESERVATIONS

Confirming your place:

In order to confirm your place on the tour, the following is required:

- A completed RBL Booking Form (see above)
- US\$800 per person deposit for the main tour
- US\$500 per person deposit per extension
- Full payment is required if your booking is made within 3 months of the tour departure date.

The booking form above should be filled in electronically, or a hardcopy printed and faxed to the RBL office. A booking is accepted and becomes definite only from the date when RBL has confirmed acceptance in writing. At this point a contract between RBL and the participant comes into existence.

Booking requests with deposits will be considered in order of their receipt. Telephonic or e-mail requests will not be treated as bookings until the appropriate booking form and deposit is paid. RBL reserves the right to decline any booking at its discretion.

Internal flights:

RBL will book and ticket your internal flights for the tour (if internal flights are required), please add the quoted amount for internal flights as stated on our website to the deposit amount. Should there be any price difference in the final cost of internal flights at time ticketing, it will be adjusted on your final invoice.

Gorilla Permits:

If you require a gorilla tracking permit in Uganda or Rwanda, please add an additional non-refundable US\$600 (Uganda)/US\$750 (Rwanda) to your deposit. It is important to note that the Gorilla permits are subject to availability and therefore it is imperative that you inform the Rockjumper office upon signing up for the Uganda or Rwanda tour that you require a permit.

Payment of the booking should be made as follows:

Direct wire (US\$):

Bank:	US Bank, 60 Livingstone Avenue St. Paul, Minnesota, 55107
ABA Routing #:	123000220
SWIFT Code:	USBKUS44IMT
Account:	Rockjumper Bird Tours
Account #:	153690907644
Address of account holder:	14785 SW Bell Road, Sherwood, OR 97140-9052

- **Please have your bank convert the currency you choose to pay in into US Dollars before you make the deposit.**
- Please do not use Western Union as a money transfer agent for your payment to Rockjumper.
- **If paying by direct wire, please instruct your bank that all bank charges are charged to you.**

Mailed checks in US\$ only (made out to Rockjumper Bird Tours):

Attention:	Eric V. Pozzo Rockjumper Bird Tours 14785 SW Bell Road, Sherwood, OR 97140-9052. USA
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Please note that this address has a secure mailbox, so DO NOT send by registered or certified mail as there is no-one to sign at this locked box and it will delay collection by several days!

Credit card payment through Paypal:

If you wish to pay for your tour by credit card in US\$, please ask us to send you a Paypal payment request. Once you receive this, click the "Pay Now" button and this will take you straight to the Paypal website. Once you login to or register for your Paypal account, all the payment details will already have been entered automatically and you will just be required to authorize the transaction.

Please note that there is a **4% surcharge** for credit card payments through Paypal and this will be added to your deposit or invoice total (i.e. a deposit of \$1000.00 would equal a total of U\$1040.00).

Should you wish to make payment in Euros, GBP Sterling or South African Rand, please request the relevant banking details when confirming your booking.

2. TOUR FEES AND PAYMENT

Payment of the balance of the tour fee is due **3 months** before departure and is to be made as per the above details. An RBL invoice will be issued to you before full payment is due. Details of what services

are included and excluded are outlined on the tour itinerary and details of tour prices can be found on the Rockjumper website (www.rockjumperbirding.com).

Standard inclusions generally are:

- all accommodations on a sharing basis, from first to final night of the tour at hotels, lodges or other establishments of a reasonable standard (or best available in the area);
- all meals (breakfast, lunch and dinner) from official start of the tour on the first day to official end of the tour on the final day;
- drinking water and in some cases soft drinks and alcoholic beverages as specified in the tour itinerary;
- all ground transportation from first day of tour to final day of tour;
- all costs of RBL specialist bird guide and local guides;
- all excursions and activities mentioned in the itinerary unless specifically stated as optional in which case they will be charged for at cost with prior consent from participants;
- all reserve and park entrance fees for reserves and parks that are part of the itinerary;
- all tips related to tour services (excluding tour leaders). Any tipping by participants is entirely voluntary.

Standard exclusions generally are:

- all flights (both international and domestic) and any airport taxes related to these flights;
- visa, passport and vaccination costs;
- travel and medical insurance;
- costs incurred before the official start of the tour and after the official end of the tour;
- excess baggage costs;
- beverages over and above those stated as included in the tour itinerary and any service charge related to these beverages;
- optional excursions as defined by the itinerary or excursions not included in the itinerary;
- all personal costs including laundry, snacks, meals taken in the absence of the tour group, telephone calls and any service charges related to these costs.

Currency Fluctuations:

The tour cost is subject to major currency fluctuations and other significant events beyond the control of RBL (e.g. major increases in park fees, government charges, fuel costs and hotel charges) and we reserve the right to modify the tour cost, within reason, at any time until full payment has been received. If we have to increase the cost by more than 10% of the tour fee, you have the right to cancel or transfer your booking to another RBL tour without incurring cancellation charges as long as you notify RBL within 7 days of the tour fee surcharge announcement. It has very rarely happened that RBL has levied additional tour fee surcharges and only under extreme circumstances.

Single Supplements:

The single supplement as outlined in the tour itinerary will be charged if you wish to have single accommodation. This single supplement is based on the estimated actual cost of a single room for the duration of the tour. In some cases, single rooms might be of inferior quality to double rooms and this would have been taken into consideration in the calculation of the single supplement.

If RBL cannot provide you with a rooming partner although you choose to share, the single supplement will become applicable. We will make all reasonable efforts to ensure that a rooming partner is found if you do wish to share. Rooming partners will be allocated in order of booking unless a participant requests a specific rooming partner who has not been matched. If your allocated rooming partner

cancels before the start of the tour, the single room supplement will become applicable to you unless RBL finds another rooming partner for you. If you choose to share a room and during the course of the tour, you or your rooming partner decide to no longer share a room, any additional costs as a result of this decision will not be incurred by RBL.

In some circumstances, single rooms might not be available and you might be expected to share a room. This may be predetermined and mentioned in the itinerary (e.g. in the rare cases where the entire group all share a dormitory-style room or rooms or when we need to use a lodge that doesn't have enough rooms to service the entire group) and the single supplement will be calculated to exclude any additional costs for these nights. In other cases single rooms might not be available at shorter notice due to room limitations at certain hotels. In such circumstances, the single supplement for that particular section of the tour will be refunded to you within a reasonable period of the completion of the tour.

3. AIR TICKETING

RBL does not operate as an airline ticketing agency, therefore we generally do not book international flights for our tour participants. We are happy, however, to advise you on flights, routes and airlines, and we can refer you to registered travel agents who do specialize in international flight ticketing services. The exception to this is with regards to domestic flights as mentioned in the itinerary, which we book on your behalf unless otherwise stated. If you do not join the tour, or join the tour late as a result of problems relating to international flights, RBL will not be liable for any losses or extra expenses incurred and our standard refund clauses will apply.

RBL will do our utmost to assist you by making airport transfers, hotel and other requested bookings for you before or after the official tour dates. Please advise us of your requirements well in advance of the tour date.

IMPORTANT: Please DO NOT book your international flights until you have consulted the Rockjumper office for confirmation on the status of the tour. Some of our tours take place in remote locations where flight schedules are erratic and unreliable and in these cases it is advisable to book your international flights to arrive one day before the tour starts and leave one day after your tour ends. Please speak to one of our travel consultants for further information.

4. CANCELLATIONS AND REFUNDS

If the reservation is cancelled, cancellation fees will be due and payable, according to the following:

- ***6 months or more prior to departure date:***
 - US\$250 will be retained from the main tour deposit.
 - Any non-issued internal flight costs will be refunded in full
 - US\$150 will be retained per extension deposit
 - Any gorilla tracking permits where relevant are non-refundable
- ***3 – 6 months prior to departure date:***
 - Full deposit for the tour is non-refundable;
 - Non-issued internal flight deposits are refundable.
- ***0 – 3 months prior to departure date:***
 - Full tour fee is due and payable even if you have not yet paid in full.
 - Non-issued domestic flight deposits are refundable.

It is strongly recommended that participants take out comprehensive travel insurance upon booking, to cover any financial losses due to cancellation for whatever reason.

***Please be aware that most travel insurance policies will refuse to pay out on a travel insurance claim if your travel insurance has been purchased after a particular period of time since booking for the tour. This period may be one week to one month. Please check with your travel insurance provider to ensure you are fully covered at the time of purchasing travel insurance. It is highly recommended that if you do purchase travel insurance, that you do not delay this purchase much beyond the tour booking date.**

Some tours might have different cancellation charges and this will be specifically mentioned in the tour itinerary. If you cannot make the tour, we will accept a substitution as long as any direct additional costs (e.g. reissuing of internal flight tickets) are covered by you. No cancellation charges will then become applicable. If you wish to transfer your booking to another RBL tour, this will be considered a cancellation and rebooking, and normal cancellation clauses will be applicable unless a replacement is found for your original booking by you or RBL.

No refunds will be considered for any unutilized services on the tour (this includes accommodations, meals, flights and tour excursions). RBL reserves the right to cancel any tour or tour extension for which there are insufficient reservations 2 months before departure date. In case of cancellation of the entire tour by RBL as a result of insufficient reservations, all deposits and other payments will be refunded in full.

An alternative to cancelling a tour will be charging a small group supplement. If a small group supplement is levied, you may cancel or transfer your booking to another tour without incurring any cancellation penalties as long as you notify RBL in writing within 7 days of our notice of a small group supplement charge.

Tours might also be cancelled or modified by RBL due to significant circumstances beyond our control (e.g. major natural or man-made disasters, political upheaval, war or threat of war, incapacitation of the tour leader or cancellation or rescheduling of vital flights or cruises). We undertake not to cancel a tour less than 2 months before the date of departure, except under these circumstances. If cancellation of the entire tour happens as a result of such a significant event beyond the control of RBL, we undertake to refund payments to the full extent that we are able to recover them from our suppliers.

RBL will not be liable for any airline cancellation charges incurred by you if we cancel a tour. We therefore recommend that you confirm with us that the tour is viable before purchasing your international flight tickets. Cancellation of a tour's pre-tour or post-tour extension does not alter your rights or obligations with respect to the main portion of the tour.

5. TOUR ALTERATIONS:

Tour itineraries and dates are determined many months in advance of departure and alterations to the itinerary and dates may become necessary. This risk is particularly high in Madagascar, Papua New Guinea, Indonesia, some South American destinations and West & Central Africa due to frequent re-scheduling of internal flights and sometimes unreliability of hotels. Alterations due to circumstances beyond our control, made either before or after departure date, are not grounds for cancellation without incurring cancellation fees as outlined above. RBL undertakes to make every reasonable effort to ensure all tours adhere as closely as possible to published itineraries.

If any downgrading of hotels or other services is necessary, RBL will refund participants the difference in cost between the hotel or service as per the itinerary and the hotel or service that was used.

The tour leader or leaders may be substituted for other experienced leaders at the discretion of RBL, but we will make every attempt to ensure the leader as advertised, will be the tour leader. If two leaders are listed in the itinerary, one of the leaders may be dropped if the tour size does not reach our maximum participant to leader ratio of 8:1 (or 6:1 for most tours.) We occasionally do provide a second leader without increasing the group size, even if only one leader is listed.

The maximum group size as outlined in the itinerary will be adhered to, unless a couple or two people travelling together sign up for a final available place, in which case, the maximum group size may be increased by one participant. We endeavour under no circumstances to exceed our maximum participant to leader ratio of 8:1.

RBL reserves the right to alter any of the prices, services or other particulars contained in our brochures, itinerary or website at any time before full payment has been received from the participant.

6. TRAVEL CONDITIONS:

All travel arrangements such as flight bookings, hotel accommodation, catering and ground transport made by RBL are subject to booking and service conditions of the supplier of the services.

Most of our tours operate in developing countries, some of which have very limited tourism infrastructure. At times, travel conditions and standards will not meet up to international standards with regard to roads, vehicles, accommodations, meals and service levels. In many areas inadequacies and unpredictable events may occur and this is part and parcel of traveling in the developing world. RBL undertakes to make every reasonable effort to ensure the tour operates as smoothly and seamlessly as possible. RBL is not liable for any damage, losses and expenses suffered by any client as a result of any circumstance beyond our control, please refer to further liability clauses below.

The participant is responsible for obtaining necessary visas and health certificates required by the countries visited during the course of the tour, as well as ensuring their passports are in order. RBL will supply the relevant information in our predeparture information pack and will assist in any way possible in obtaining visas, and we are happy to offer advice. RBL will not be liable for losses or extra costs incurred if you do not have the valid documentation. Although we strive to keep the information in our predeparture information pack up-to-date and accurate we will not be held responsible for any innocent errors or inaccuracies or if regulations change and we are not aware of such changes. Please note that RBL guides carry a limited supply of First Aid equipment and are not permitted to dispense medication. Please bring any medication that you feel you may need for the trip.

RBL reserves the right to remove any participant from a tour during the course of the tour, if the participant is deemed by the tour leader to be unfit to continue with the tour, or if the participant causes serious disruption to the tour or the enjoyment thereof for the other participants. In such an unlikely event, RBL will not make any refund or be liable for any losses or additional costs incurred by the affected person. If the participant who is removed from the tour has also signed up for future RBL tours, his/her bookings will automatically be cancelled and the standard cancellation terms will be applicable.

7. LIABILITY INSURANCE

RBL carries liability insurance with SATIB whose policy details are available on request. Any information contained in RBL's brochure/itineraries/website is, to the best of RBL's belief, true and correct and RBL accepts no liability for any innocent inaccuracies contained therein.

8. REPRESENTATION, TERM, WARRANTY AND CONDITIONS

The entire contract between RBL and the participant is contained within these conditions. No representation, term, warranty or condition expressed or applied shall be considered to be, or have been made or agreed or applied by reference to any other writing, advertisement or conversation. These conditions may only be varied with the written consent of RBL signed by a director of RBL.

The contract is deemed to have been made at the RBL offices in Mauritius, and is subject to Mauritian law and the exclusive jurisdiction of the Mauritian courts.

9. GENERAL:

Reference or mention of "RBL" means Rockjumper Birding Limited. The transport, meals, entrance fees, accommodation or other facilities or services, which are to be supplied in respect of any tour, are those specifically stated in the tour brochure or itinerary, in which the tour contracted for, by any person, is described and no other. Each tour requires the organisation of transport, meals, entrance fees, accommodation or other facilities or services. RBL makes arrangements with suppliers of such services and facilities and those suppliers contract with RBL as independent contractors. Save for RBL's contractual rights against the suppliers to any tour, RBL has no direct day to day control over its suppliers and, accordingly, RBL accepts no responsibility for any injury, damage, loss, accident, delay, irregularity or inconvenience, which may be occasioned by any defect in any object (including a vehicle) utilized by any supplier for the supply of any contracted service or by an act of omission of any supplier or its servants. RBL undertakes to make every reasonable effort to ensure that the services supplied during the tour are of the highest standard, as per the itinerary.

10. COMPLAINTS:

Should you be dissatisfied with any aspect of your tour, please inform the tour leader immediately. If the leader is unable to resolve the problem to your satisfaction, please inform the RBL office during the course of the tour or in writing within one month of your return.

11. TOUR MATERIALS:

Pre-trip information for your tour will be sent to you at least 2 months before your departure. This contains all necessary information concerning passport, visa and health requirements, emergency contact details, as well as details of climate, what to bring, recommended reading etc. A potential bird and mammal checklist will be sent before the tour, if requested. A bound daily checklist will be given to you on the first day of the tour. Should you wish to receive any of these documents prior to booking, please contact the RBL office.

Final tour information, meeting instructions, flight details, air-tickets, and any additional material will be sent to you approximately a month prior to your departure, if necessary.

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